



Clevest Advanced Network Deployment

PREMIUM

Improve customer communication and blackout period coordination while executing asset installation and exchange work

Key Benefits of Clevest Advanced Network Deployment - PREMIUM

Customer contact tracking: Define a prescriptive sequence of customer contacts for dispatch and call center personnel (e.g., morning, afternoon, evening, weekend calls, mail) and record the results (e.g., no answer, appointment booked, tag left).

Blackout period settings: Define blackout periods during billing periods when work cannot be scheduled to protect revenues.

Related product lines:

- Mobile Workforce Management
- Location Solutions
- Mobile GIS
- Meter Reading

For utilities and deployment vendors, effectively managing a large-scale asset installation project is challenging. Working off of spreadsheets and paper forms is time-consuming and error-prone when needing to track inventory and project status, manage your workforce and maintain revenue, all while managing customer communications and appointments.

With Clevest Advanced Network Deployment – Premium, utilities have the advanced tools and capabilities they need to improve visibility into the status of the deployment and better manage the project lifecycle.

Leverage the capabilities of Clevest Mobile Workforce Management – Standard to assign work to mobile workers, streamline the reassignment of work during the day, manage customer contact, and improve operational performance with real-time communication between the field and dispatchers in the office.

How it Works

In addition to the core features and benefits of the Standard edition, the Premium solution provides utilities and deployment vendors with the tools to track customer communications and protect revenue streams and during asset deployment projects.

Clevest's WorkSpace office application allows dispatchers or call center personnel to schedule orders while simultaneously respecting billing cycles, and to track customer contact attempts and results for orders that require appointments.

Clevest's WorkBook mobile application gives mobile workers access to utility-specific workflows for asset deployment and data collection, which improves productivity in the field as well as the safety and of the mobile workforce.

With Clevest Advanced Network Deployment – Premium, utilities achieve:

- Improved customer satisfaction with visibility of customer contact history
- Better revenue protection by enforcing blackout periods when scheduling work
- More operationally efficient and cost-effective deployment projects
- Real-time visibility into field operations from the office
- Higher data quality and reporting capabilities
- Implementation of an enterprise-grade mobility platform built for scalability and expansion

Automate your workforce today with premium features such as:

- Work order import/export tool
- Deployment planner
- Customer contact tracking
- Blackout periods



Import deployment orders
 Geographic assignment
 Monitor work in real time
 Customer contact tracking
 Export completed orders
 Create blackouts



Receive/create orders
 Industry-leading workflows
 Locate orders on map
 Respect blackouts
 Inventory validation
 Take photos
 Capture signatures
 Validate data entry

Improve control over asset deployment project with greater visibility into field operations, enhanced customer contact tracking and better revenue protection.

Why Clevest Advanced Network Deployment?

The Clevest solution offers numerous distinct advantages, such as:

- Cloud or on-premise deployment options
- Blackout period support
- Customer contact tracking for orders that require appointments
- Quick start template mobile workflows based on deep industry knowledge gained from over 15 years of experience and over 25M asset deployments
- Deployed on a highly flexible, scalable and configurable enterprise-grade mobility platform that supports all Clevest product lines to expand with your business needs

For additional business value, the Premium solution can be easily upgraded to Clevest's Platinum edition when organizations are ready to take operations to the next level.

Utilities can further leverage their investment in the Clevest platform with additional Clevest Mobile Workforce Management workflows or other Clevest products - such as Location Solutions and Mobile GIS - as needs grow and asset deployment transitions to maintenance activities.

	STANDARD	PREMIUM	PLATINUM
Standard reports	●	●	●
Work order import/export tool	●	●	●
Meter exchange order quick start template	●	●	●
Blackout periods		●	●
Customer contact tracking		●	●
Deployment planner tool			●
Operational dashboards			●

Clevest provides innovative workforce management software that connects the mobile workforce to office operations, enabling utilities to rapidly automate and optimize any field work activity or process to improve response time, safety, productivity, and effectiveness. Clevest integrates with leading enterprise systems, with configurable solutions that can be deployed on-premise or in the cloud.