

Clevest Templates for SAP Service Orders

Increase ROI and reduce time to deploy with our SAP-certified solutions

Infosheet

Mobile service orders are the backbone of your field operation. They provide you with seamless connectivity to your work crews so you can direct activities and optimize productivity.

How you design your SAP service orders is critical. This work requires flawless integration with the business processes and workflows that are unique to your organization. It's a time-consuming and error-prone exercise that can easily stall your rollout.

With Clevest templates, our customers avoid the pitfalls of doing the design work from scratch. Our comprehensive library of workflows and screens provide all the components necessary to manage the field completion of SAP-generated service orders.

How it works

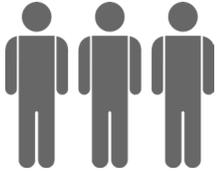
Customers with the [Clevest Add-On Component \(AOC\) for SAP](#) already have a central data exchange hub. Clevest AOC allows them to synchronize data and interactions related to SAP service orders.

This two-way web service integration to your SAP system allows you to reliably exchange service order data using a standards-based framework. Field crews will have access to smart workflows and electronic forms so they can manage current and new assignments via their mobile devices. Supervisors can see the current status of work orders so they can assign and schedule in real-time.

SAP® Certified
Powered by SAP NetWeaver®



Read Date	Reading	Reading Type	Display
2020-04-14	100.00000000000000	01	
2020-02-18	350.00000000000000	01	



Supervisors

- Receive
- Assign
- Schedule
- Street level routing
- Dispatch



Mobile Workers

- Receive
- Configurable workflow logic
- Complete
- Create new orders
- Create new notifications

Even in areas with intermittent or no wireless coverage, field technicians can access maps and carry their work through to completion. When a connection is available, the status of their work is automatically uploaded to the Clevest AOC with real-time integration to your SAP system.

Clevest templates support a wide range of sub-order work types within the SAP Service Orders application, including:

- Construction work
- Capital improvement
- Surveys
- Preventative/corrective maintenance
- Technical meter installation and removal
- Meter reconnection
- Meter repair and exchange
- Off-cycle meter reading

Industry-leading best practices

We've spent decades working exclusively with energy and water utility companies. Over the years, we've helped develop and define best practices in this space.

Our experience is reflected in the 250+ interfaces and integrations we've built for utilities – working closely with a variety of third-party systems including CIS, EAM, OMS, GIS, AMI, 811, and others.

For more information about Clevest, visit our website at clevest.com. Or contact sales@clevest.com to schedule a product demonstration.

Clevest provides innovative workforce management software that connects the crews in the field to operations so you can rapidly automate and optimize field work activities and processes to improve response time, safety, productivity, and effectiveness. Clevest integrates with leading enterprise systems and can be deployed on-premise and in the cloud.