

Clevest Mobile Workforce Management

STANDARD

Electronically receive and complete orders in the field, and report work and worker status back to the office

Key Benefits of Clevest Mobile Workforce Management- STANDARD

WorkSpace: Dispatchers easily receive and assign work orders directly to mobile workers, see exactly where workers are located, and view worker status in real time.

WorkBook: Field workers receive orders directly on the WorkBook mobile app, which can run in a fully disconnected state. WorkBook supports iOS, Android, and Windows devices.

Order assignment: Eliminate paper, improve information accuracy, and enhance responsiveness by electronically dispatching work orders directly to workers using mobile devices.

Scheduling timeline view: Visualize worker's schedules and work assignments in the scheduling timeline view.

Capacity planning tools: Set capacity limits by shift, and establish job code priorities and cut off thresholds for workers to prioritize work assignments.

Geofences: Alert dispatchers when workers are moving in and out of geographic areas of interest, and trigger alerts based on areas with associated fire, flood, or weather risk.

Online maps: Accurately view the location of workers and orders using integrated online base maps.

Related product lines:

- Location Solutions
- Advanced Network Deployment
- Meter Reading
- Mobile GIS

Is your utility still using paper, radio, email, or text messages to distribute work and communicate with workers? Stop the paper chase!

Clevest Mobile Workforce Management – Standard allows you to automate field operations, reduce data entry errors, and minimize miles driven while improving overall situational awareness and customer satisfaction. By providing configurable digital forms and best practice workflows for both office and mobile apps, the Standard edition helps utilities take foundational steps to automate the mobile workforce.



How it Works

WorkSpace office app: Using WorkSpace, dispatchers easily receive and assign work orders directly to mobile workers, see exactly where workers are located, and view worker status in real time.

WorkBook mobile app: Using WorkBook, workers electronically complete work orders and leverage configurable workflow logic to simplify entering completion details, improve information accuracy, and report status to the office in real time.

Automate your workforce today with standard features such as:

- Scheduling and shift assignment timeline views
- Capacity planning tools
- Alerts
- Geofences
- Drag and drop order assignment
- Messaging (between office and field users)
- Online basemaps
- Push notifications
- Safety timer
- Shift registry
- Shifts and shift rotations
- Standard reports

 <p>Receive, create & modify orders Plan capacity Assign & dispatch View schedules Integrated maps Locate orders & resources Create geofences</p>	 <p>Receive, create & modify orders Smart workflows Integrated maps Locate orders on map Safety features Messaging</p>
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Connect the mobile workforce to the office and take the first steps toward digital transformation.

Why Clevest Mobile Workforce Management?

The Clevest solution was built from the ground up specifically for utilities by subject matter experts in order to support the unique business processes and needs of energy, gas, and water utilities.

The solution also supports business groups that have traditionally been difficult to automate—due to cost or ROI—such as vegetation management, asset inspections, and contractors.

The Standard edition is fully scalable and configurable to suit utilities of all sizes, and can be hosted on-premise or in the cloud. With this flexibility, the solution can be readily adapted to evolving business processes and requirements as a utility grows in its application of mobile workforce management.

You'll benefit from our experience delivering over 250 interfaces and integrations to CIS, EAM, OMS, GIS, AMI, 811, and other third party systems.

For extra business value, the Standard solution can be upgraded to Clevest's Premium or Platinum editions when utilities are ready to take operations to the next level.

In addition, utilities can seamlessly integrate the solution with other Clevest products, including Location Solutions (AVL), Mobile GIS, Network Assessment Solution, and Advanced Network Deployment.

	STANDARD	PREMIUM	PLATINUM
Alerts	●	●	●
Capacity planning	●	●	●
Geofences	●	●	●
Order assign + dispatch	●	●	●
Messaging (between office and field users)	●	●	●
Online basemaps	●	●	●
Push notifications	●	●	●
Safety timer	●	●	●
Scheduling timeline view	●	●	●
Shifts + shift rotations	●	●	●
Shift assignment timeline	●	●	●
Shift registry	●	●	●
Standard reports	●	●	●
Long cycle work support	●	●	●
Appointment booking + API		●	●
Crew management (crew timeline)		●	●
Equipment booking		●	●
Mobile inventory management		●	●
Mobile multi-point routing		●	●
Mobile supervisor		●	●
Navigation		●	●
Nearby orders		●	●
Recommend worker (for order assignment)		●	●
Complex work support			●
Host inquiry support			●
Operational dashboards			●
Route visualization on Map			●
Scheduling optimization engine			●
Street level routing			●
Site visit history host inquiry			●

Clevest provides innovative workforce management software that connects the mobile workforce to office operations, enabling utilities to rapidly automate and optimize any field work activity or process to improve response time, safety, productivity, and effectiveness. Clevest integrates with leading enterprise systems, with configurable solutions that can be deployed on-premise or in the cloud.