



# Clevest Mobile Workforce Management



Optimize utility field operations with enterprise-grade software

## Key Benefits of Clevest Mobile Workforce Management - PLATINUM

**Advanced scheduling:** Work orders are automatically matched and dispatched to workers, based on capacity, work and worker locations, job duration, and skills.

**Street level routing:** Mobile workers receive route-optimized orders directly on their mobile device, and route sequencing takes into consideration priority, work location, and drive time.

**Complex and long cycle work support:** Manage short and long cycle work as well as complex orders with dependencies – all in one solution.

**Business intelligence:** Leverage a suite of operational reports and dashboards for insight into key performance indicators.

**Site visit history:** Mobile workers can submit ad hoc queries to access historical information on work done at a particular site to facilitate troubleshooting and issue resolution.

### Related product lines:

- Location Solutions
- Advanced Network Deployment
- Meter Reading
- Mobile GIS

## Does your utility require more from your workforce automation system?

Do you need a solution that provides advanced, enterprise-grade, and utility-specific scheduling, capacity planning, and route optimization to manage not only today's but also tomorrow's field operations?

Deployed by leading utilities around the world, Clevest Mobile Workforce Management – Platinum connects field workers to the office with a feature-rich, next-generation mobile workforce platform that provides enterprise-grade tools to manage field operations.



## How it Works

In addition to features found in Clevest Mobile Workforce Management – Premium, including recommend worker order assignments and multi-point routing, the Platinum edition offers key capabilities that ensure utility field operations are optimized for peak performance including:

- Scheduling and route optimization for both long- and short-cycle work
- Route visualization on the map
- Host inquiry for requesting ad-hoc information from third party systems from the field

With these capabilities, utilities manage field operations with a lower dispatcher-to-worker ratio, which reduces costs and improves efficiencies.

## Automate your workforce today with platinum features such as:

- Complex work order support
- Host inquiry
- Long cycle work support
- Operational dashboard
- Scheduling and street level routing
- Route visualization
- Site visit history inquiry



Receive, create & modify orders  
 Capacity planning  
 Assign & dispatch  
 View schedules  
 Integrated maps  
 Locate orders & resources  
 Create geofences  
 View required materials  
 Worker recommendations  
 Book appointments  
 Cost jobs  
 Complex & long cycle work  
 Schedule optimization



Receive, create & modify orders  
 Smart workflows  
 Integrated maps  
 Locate orders on map  
 Safety features  
 Mobile supervisor  
 Crew support  
 Messaging  
 Make host inquiries  
 View site visit history



Route optimization  
 Multi-point routing  
 Navigation  
 View truck inventory

*Maximize productive time in the field and minimize drive time with comprehensive, advanced features such as scheduling and street level routing.*

## Why Clevest Mobile Workforce Management?

The Clevest solution was built from the ground up specifically for utilities.

It's fully scalable and configurable, and can be hosted on-premise or in the cloud. With this flexibility, utilities can easily adapt the solution to meet evolving business processes and requirements as the organization grows.

You'll benefit from our experience delivering over 250 interfaces and integrations to CIS, EAM, OMS, GIS, AMI, 811, and other third party systems.

Utilities can also seamlessly integrate the solution with other Clevest products, including Location Solutions (AVL), Mobile GIS, Network Assessment Solution, Advanced Network Deployment, and Meter Reading.

	STANDARD	PREMIUM	PLATINUM
Alerts	●	●	●
Capacity planning	●	●	●
Geofences	●	●	●
Order assign + dispatch	●	●	●
Messaging (between office and field users)	●	●	●
Online basemaps	●	●	●
Push notifications	●	●	●
Safety timer	●	●	●
Scheduling timeline view	●	●	●
Shifts + shift rotations	●	●	●
Shift assignment timeline	●	●	●
Shift registry	●	●	●
Standard reports	●	●	●
Long cycle work support	●	●	●
Appointment booking + API		●	●
Crew management (crew timeline)		●	●
Equipment booking		●	●
Mobile inventory management		●	●
Mobile multi-point routing		●	●
Mobile supervisor		●	●
Navigation		●	●
Nearby orders		●	●
Recommend worker (for order assignment)		●	●
Complex work support			●
Host inquiry support			●
Operational dashboards			●
Route visualization on Map			●
Scheduling optimization engine			●
Street level routing			●
Site visit history host inquiry			●

Clevest provides innovative workforce management software that connects the mobile workforce to office operations, enabling utilities to rapidly automate and optimize any field work activity or process to improve response time, safety, productivity, and effectiveness. Clevest integrates with leading enterprise systems, with configurable solutions that can be deployed on-premise or in the cloud.