



Clevest Advanced Network Deployment

PLATINUM

Plan, execute and monitor asset installation and exchange projects more efficiently and cost-effectively

Key Features of Clevest Advanced Network Deployment - PLATINUM

Project deployment planner: Improve planning of deployment programs, set deployment targets, track progress with real-time data, and make adjustments as work progresses to ensure on-time completion.

Clevest Mobile Workforce Management – Standard: Unify the field with the office, improve operational efficiency and enhance worker safety with online basemaps, order assignment and dispatch, safety timers, geofences, and more.

Asset install/exchange Quick Start Templates (QST): Leverage QST workflows that are pre-configured for utility asset deployments and based on industry best practice processes.

Customer contact tracking: Dispatchers or call center personnel attempt a prescribed sequence of customer contacts (e.g., morning, afternoon, evening, weekend calls, mail) and record the results (e.g., no answer, appointment booked, tag left).

Blackout period settings: Define blackout periods during billing periods when work cannot be scheduled, which helps to protect revenue.

Operational dashboards: View real-time operational velocity against targets.

Related Clevest products:

- Mobile Workforce Management
- Location Solutions
- Mobile GIS
- Meter Reading
- Genesis

For utilities and deployment vendors, efficiently planning, executing, monitoring, and making adjustments as work progresses on a large-scale asset installation project is critical to staying on schedule and within budget. What do you do when manual practices and spreadsheets – in the field and in the office – just aren't up to the task?

With Clevest Advanced Network Deployment – Platinum, utilities have the advanced tools and capabilities they need to better manage the entire lifecycle of a project. Effectively plan the project and track progress against key targets. Leverage the capabilities of Clevest Mobile Workforce Management – Standard to assign work to mobile workers, streamline the reassignment of work during the day, monitor the progress of work in the field as it is completed, and improve performance with real-time communication between the field and dispatchers in the office. The Clevest solution helps organizations complete projects as scheduled, and avoid the costs associated with the unexpected need for additional resources.

How it Works

With the Platinum edition, utilities or the vendors they engage use the Deployment Planner tool to build the overall schedule for a deployment program, including setting project targets and monitoring execution against those targets. The solution incorporates best-of-breed workflows for smart asset deployment and data collection, which helps to ensure the safety and efficiency of the mobile workforce and the quality of work performed in the field.

Orders are imported into Clevest Mobile Workforce Management simply and easily using flat files or web services (REST and/or SOAP). Once orders are imported, dispatchers assign work geographically from the map view, or using business rules (e.g., cycle, route, etc.) within the orders. The solution provides dispatchers with real-time visibility into field operations throughout the day.

With mobile devices in the field, mobile workers have access to everything they need to complete work – whether online or offline. Workers take photos, collect signatures, and validate asset data as it is entered, instead of forcing onerous back office processing to ensure data quality. Mobile workers also use safety timers prior to starting potentially dangerous work, which automatically alert dispatchers if the worker has not checked-in before the timer elapses.

Automate your workforce today with platinum features such as:

- Work order import/export tool
- Deployment planner
- Customer contact tracking
- Blackout periods



Import deployment orders
 Geographic assignment
 Monitor work in real time
 Customer contact tracking
 Export completed orders
 Create blackouts



Receive/create orders
 Industry-leading workflows
 Locate orders on map
 Respect blackouts
 Inventory validation
 Take photos
 Capture signatures
 Validate data entry

Better manage asset deployment programs with advanced planning tools and sophisticated mobile workforce management capabilities.

Why Clevest Advanced Network Deployment?

The Clevest solution offers numerous distinct advantages, such as:

- Cloud or on-premise deployment options
- Program planning, monitoring and adjustment toolsets
- Blackout period support
- Customer contact tracking for orders that require appointments
- Quick start template mobile workflows based on deep industry knowledge gained from over 15 years of experience and over 25M asset deployments
- Deployed on a highly flexible, scalable and configurable enterprise-grade mobility platform that supports all Clevest product lines to expand with your business needs

Looking to the Future

For additional business value, the Platinum solution can be easily combined with additional Clevest Mobile Workforce Management workflows or other Clevest products – such as Location Solutions and Mobile GIS – as needs grow and asset deployment transitions to maintenance activities.

	STANDARD	PREMIUM	PLATINUM
Standard reports	●	●	●
Work order import/export tool	●	●	●
Meter exchange order quick start template	●	●	●
Blackout periods		●	●
Customer contact tracking		●	●
Deployment planner tool			●
Operational dashboards			●

Clevest provides innovative workforce management software that connects the mobile workforce to office operations, enabling utilities to rapidly automate and optimize any field work activity or process to improve response time, safety, productivity, and effectiveness. Clevest integrates with leading enterprise systems, with configurable solutions that can be deployed on-premise or in the cloud.